

Terms Of Service

Effective Date: 02/23/25

Last Updated: 02/23/25

1. Agreement to Terms

By hiring Land Warriors Landscaping & Services LLC ("Company," "we," "our," "us"), you ("Client," "you") agree to these Terms of Service ("Agreement"). This Agreement governs the services we provide and establishes expectations for both parties.

2. Services Provided

Land Warriors Landscaping & Services LLC offers landscaping and lawn maintenance services, including but not limited to:

- · Lawn mowing, edging, and trimming
- Landscape design and installation
- Mulching, seasonal cleanups, and debris removal
- Tree and shrub care
- Hardscaping and outdoor enhancements
- Other related services as agreed upon

3. Estimates and Pricing

- All estimates are provided free of charge and are valid for 2 weeks.
- Pricing is based on property size, service complexity, and frequency of maintenance.
- Additional charges may apply for unforeseen circumstances such as excessive debris, hazardous conditions, or requested add-ons beyond the initial agreement.

4. Payment Terms

Payment is due upon completion of services unless otherwise agreed.

- Recurring services may be billed on a monthly basis.
- Accepted payment methods: cash, credit/debit cards, online payments, checks.
- Late payments may incur a fee of 10% after 10 business days past due.
- Failure to pay within 30 days may result in suspension of services.

5. Cancellations and Rescheduling

- Clients must notify us at least 24 hours in advance to cancel or reschedule a service.
- Short-notice cancellations may be subject to a cancellation fee of \$25.
- Services may be rescheduled due to weather or unforeseen circumstances.

6. Property Access and Client Responsibilities

- Clients must ensure access to the property on scheduled service days (e.g., unlocked gates, removal of obstacles, securing pets).
- Clients are responsible for the removal of pet waste prior to scheduled service. Excessive pet waste may result in an additional fee of \$25.
- Land Warriors Landscaping & Services LLC is not responsible for damage to hidden utilities, personal property left on lawns, or obstacles not disclosed before service.

7. Liability and Damages

- We take reasonable care while performing services. However, we are not responsible for damages caused by pre-existing conditions, acts of nature, or third parties.
- If damage occurs due to our negligence, we must be notified within 1-3 business days for review and resolution.
- We are fully insured, but liability is limited to the cost of the services rendered.
- 8. Satisfaction Guarantee
- If you are not satisfied with our service, please notify us within 24 hours of completion, and we will work to resolve the issue.
- Refunds or service redos are determined on a case-by-case basis.

9. Termination of Services

• Either party may terminate service with written notice of 7 days.

• We reserve the right to refuse or discontinue services due to non-payment, unsafe conditions, or unreasonable client demands.

10. Privacy Policy

- Client information is kept confidential and used solely for business operations.
- We do not share, sell, or distribute client information without consent.

11. Amendments to Terms

• These Terms may be updated at any time. Clients will be notified of significant changes.

12. Governing Law

• This Agreement is governed by the laws of Illinois. Any disputes shall be resolved in the appropriate courts of Dupage and Cook county.

By using our services, you acknowledge that you have read, understood, and agreed to these Terms of Service.

For any questions, please contact us at:

- **⋉** services@landwarriorslandscaping.com
- landwarriorslandscaping.com

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